

**In the Specification:**

Please amend paragraph 2 on page 7 of the specification and substitute the following amended paragraph for the original paragraph.

5                   The printer information management system 248 that is  
located at the remote diagnostics center website [240] 246 and the  
printer information management system components located in  
various other system devices will be discussed in greater detail  
below. It is noted that the printer information management  
10                   system 248 is the largest portion of the software that implements  
the present invention. The printer information management  
system components are much smaller software modules that are  
used to access local data and provide the local data to the printer  
information management system 248, where the printing devices  
15                   are centrally managed.